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Retail Rules & Regulations and Retail Extension Policy Updates

NPPD Board Update
November 2025

Pat Hanrahan – General Manager of Retail

NPPD Retail Service Rules and Regulations

Retail Service Rules and Regulations include requirements under which the District provides retail service to its customers.

- Requests for Service
 - Deposits & Billing
 - Rate Applicability
 - Metering
 - Customer Facility Requirements
 - Electric Operations / Interruptions of Service
-
- Last updated February 1, 2021

NPPD Retail Service Rules and Regulations

Proposed Change

Section 2.B(2) Customer Deposits (Page 5)

Nonresidential Deposits less than 5MW: Applicable to new nonresidential Customers loads less than 5 MWs.

Option 1 = Two (2) times the highest estimated monthly bill (but not less than \$225). If the deposit amount exceeds \$500, 50% will be due at the time service is requested with the remainder billed to Customer. A deposit is not required if the customer has an existing account with the District which has the same Federal Tax ID as the new account, **the deposit on the existing account had previously been or is currently being held for a minimum of 4 years,** and the existing account has established an excellent credit history for the past twelve (12) months.

NPPD Retail Extension Policy

Retail Extension Policy includes requirements under which the District provides new retail service or extends existing retail service to its customers.

- Overhead and Underground Extensions
 - Subdivisions
 - Customer Responsibilities
 - Allowable Investment Limit and Customer Contribution in Aid of Construction
 - Minimum Monthly Facility Charge / Extension Security Agreement
 - Temporary Service
-
- Last updated January 1, 2024

NPPD Retail Extension Policy

Proposed Changes

- General Clarifications
- I.C.4 – Subdivisions
 - Added bullet to require all easements related to electrical facilities are reviewed and approved by NPPD and included in final plat.
- I.D.3 – Underground Extensions
 - Customer shall reimburse NPPD for primary, secondary, and streetlight trench and conduit installation.
- I.E.2 – Recalculation of CIAOC
 - Within one year of initial in-service date, customer may request or NPPD may perform a review of actual load, CIAOC may be recalculated and adjustment made to customer account for the difference.
- Updated AIL and CIAOC Calculation Table

NPPD Retail Extension Policy

Proposed Changes

- Updated AIL and CIAOC Calculation Table

AIL and CIAOC Calculation Table				
	Service Type	AIL	CIAOC	Additional Information ¹ and Agreements as applicable
Residential	Single Residence	\$2,6002,200 per Service	Total Extension Investment minus \$2,6002,200	Includes residential acreages
	Seasonal Residence	\$900700 per Service	Total Extension Investment minus \$900700	Includes residential acreages
	Subdivisions	\$0	50% of the planned electrical infrastructure project cost within the subdivision, excluding <u>street lights</u> .	The cost to extend District facilities to a subdivision is non-betterment.
Commercial (including Seasonal Services)	Subdivisions	\$0	50% of the planned electrical infrastructure project cost within the subdivision, excluding <u>street lights</u> .	The cost to extend District facilities to a subdivision is non-betterment.
	Non-Demand Rate	\$0.13380,1259 per estimated annual kWh	Total Extension Investment Minus Calculated AIL	Rental housing units are calculated as non-demand, based on number of rental housing units.
	Demand Rate	\$0.02100,0200 per estimated annual kWh	Total Extension Investment Minus Calculated AIL	The District reserves the right to require an MMF, ESA or Guaranty Agreement
Industrial	HTS	\$0.01360,0113 per estimated annual kWh	50% of the Total Extension Investment minus the calculated AIL, or 100% of the non-recoverable construction costs of the extension, whichever is greater.	The District reserves the right to require an MMF, ESA or Guaranty Agreement.
Irrigation		\$58.0057.00 per Horsepower	Total Extension Investment Minus Calculated AIL	
Lighting	All <u>street, area,</u> and directional lighting	\$0	Total Extension Investment	District Owned Lighting Systems investment includes one span of secondary service conductor- rate Schedules M-1, M-3 & M-5.

Timeline

Nov. 13, 2025 - Customer & Support Services Review

Dec. 11, 2025 - Customer & Support Services/Board Consideration

Jan. 1, 2026 - Effective Date



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Questions

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